



# Critter Camps 2024/2025

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## **Cancellation and Transfer Policy**

No refunds will be given for cancellations. If your child is unable to attend a camp session for which they are registered, you will be charged the full amount and it will be considered a donation to the Center for Snake Conservation - My Nature Lab. If your child cannot attend, you can either:

- (1) Transfer your registration to a family member or friend of the appropriate age. Transfer requests must be submitted to [info@mynaturelab.org](mailto:info@mynaturelab.org) and must be approved before a transfer is accepted. Restrictions may apply.
- (2) Request a donation receipt for the full amount of a canceled camp registration.

In the event that a program is canceled by My Nature Lab, registrants will receive a full refund. Transfer requests will incur a \$25 administrative fee. If you register your child for a camp and they are not of the appropriate age, your registration will be refunded minus a \$25 administrative fee. Children must fall within the age range for their camp by October 1, 2024.

Please email [info@mynaturelab.org](mailto:info@mynaturelab.org) for questions, cancellations, or transfer requests.