



Birthday Party Policies

Thank you for booking your birthday party with us! The following information includes the general schedule, pricing, and expectations.

Birthday party prices vary based on time slot and number of guests:

- **Standard Parties up to 15 people TOTAL (including children and adults)**
 - Tuesday, Wednesday, and Thursday parties – \$225
 - Friday parties – \$250
 - Saturday parties – \$275
- **Large Parties up to 40 people TOTAL (including children and adults)**
 - Wednesday parties – \$525; add classroom for \$175
 - Saturday and Sunday parties – \$600; add classroom for \$200

Your party will include 15 minutes for set-up and greeting, one hour of personalized animal presentations, and 30 minutes for cake and clean-up (105 minutes total). Parties for up to 15 people are in our private classroom/party room. Parties for up to 40 people are in the Main Lab/Open Lab space with the option to add the classroom for extra space to celebrate (prices above). For \$10/person, you may optionally add admission to Open Lab, My Nature Lab's public hours, in order to get more hands-on time with animals. Open Lab is not a private experience, all participants will need an Open Lab waiver signed by their legal guardian, and all children under the age of 14 must be accompanied by an adult.

Payment in full is required to confirm your timeslot. See refund policy below for more information.

Please do not arrive before your scheduled 1 hour and 45 minute time slot so as to give our staff time to prepare the room for your party. Due to other activities, we are unable to allow you early access. We recommend inviting your guests 5-10 minutes into your time slot if you would like private time to set up. **Tear down must be completed by the end of your time slot.** All party guests (including the birthday family) must depart by the end of your time slot. Your party host will be happy to support clean up. If you require extra time for pick up, picnic tables outside of the Lab are available for groups to gather.

Birthday parties are available for anyone turning 5 or older. Guests of all ages are welcome.

Standard My Nature Lab parties are limited to 15 attendees, including children and adults, the birthday family, and birthday person. This helps us cultivate the best experience for your party and the live animals. No more than 15 people will be allowed into the classroom for a standard party. Please be aware that the more people you have, the less hands-on time each individual will receive.

Large My Nature Lab parties are limited to 40 attendees, including children and adults, the birthday family, and birthday person. This helps us cultivate the best experience for your party and the live animals. No more than 40 people will be allowed into the Lab for a large party. Please be aware that the more people you have, the less hands-on time each individual will receive.

Food and non-alcoholic beverages are welcome. We ask that you bring your own utensils, plates, and napkins as we do not provide these items. Please note, we do not have a water fountain. The Lab is kept at a toasty 78°F, so please bring drinks and wear removable layers. We recommend having your guests bring water bottles. We do not provide a refrigerator or freezer.

Decorations are allowed. **Balloons, glitter, hanging decorations, pinatas, confetti, projectile toys, silly string, and similar items are not permitted.** Bringing them may result in a \$75 damages/cleaning fee.

All party guests are required to abide by the rules of My Nature Lab, stated as follows:

- Shh... Keep your voice down.
- Never squeeze or grab an animal.
- Always ask before picking up an animal.
- Kindness and respect for all.
- Everyone have fun!

We ask that supervising adults help us enforce these rules, as well as keep a calm environment conducive to the comfort of the live animals.

My Nature Lab reserves the right to end the animal presentations if it is deemed unsafe for the animals to continue (i.e. the group refuses to abide by the above rules or listen to My Nature Lab staff).

REFUND POLICY:

- Parties must be paid for in full to confirm your party's date and time.
- Cancellations with at least 30 days' notice will be given a full refund, minus a 10% processing fee.
- Cancellations between 30-15 days' notice will receive a 75% refund, cancellations between 15-5 days' notice will receive a 50% refund, and cancellations with less than 5 days' notice will receive no refund.

- You may reschedule your party at any time for any reason. Parties rescheduled with more than 5 days' notice will not incur a fee. Parties rescheduled with less than 5 days' notice will incur a \$50 room deposit charge.
- If My Nature Lab must cancel your party for any reason, your party will be moved to an open party slot of your choice at no cost to you.

Thank you in advance for your cooperation. **If you have any questions, please email us at info@mynaturelab.org or call us at (720) 248-7251.**

Birthday party policies revised January 23, 2025.